Health Professions and Occupations Regulatory Oversight Office

We provide independent oversight of regulated health professions and occupations in British Columbia to protect the public interest, reduce harm and help end discrimination in B.C.'s healthcare system.

OUR ROLE

Oversight

We evaluate B.C.'s six health professional regulatory colleges through oversight processes. These processes encompass proactive monitoring through audits, reviews and investigations to respond to issues that arise, and to promote the guiding principles of the Health Professions and Occupations Act (HPOA).

Board appointments

We recommend board members with diverse perspectives to the Minister of Health using a merit based process to help ensure that health professional regulatory college boards act in the public interest.

Complaints

We accept complaints from anybody about the performance and/or conduct of health professional regulatory colleges and the HPOA or its regulations.

Designation assessments

We conduct assessments into whether a group of health practitioners should become regulated under the HPOA. We then make recommendations to the Minister of Health and publish our findings.

Health Professions Discipline Tribunal

An independent tribunal housed within the Oversight Office that oversees the discipline process for regulated health professions in B.C., ensuring the process is fair, effective, and in the public interest.

OUR VALUES

As an independent office of government, we value curiosity, service, passion, teamwork, accountability and courage.

We strive to be people-focused and dedicated to continuous improvement. This means:

- **culturally safe, accessible and inclusive**
- **conscious of upholding Indigenous specific anti-racism measures**
- **fair, efficient, and timely**
- **evidence-informed, transparent, and accurate**

OUR PRIORITIES

- A merit-based board appointment process that results in diverse and unbiased boards acting in the public interest.
- Audits, reviews and investigations into regulatory colleges are prioritized based on risk while being transparent and culturally safe.
- The Discipline Tribunal conducts safe and fair hearings.
- The complaints process is accessible, transparent, efficient and culturally safe.
- Regulatory colleges understand the standards of good goverance and adhere to performance standards set by the Oversight Office.
- The public is aware of the Office, its mandate, actions, recommendations and decisions through clear communication that is timely and transparent.

Contact us
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BRITISH COLUMBIA