



STRATEGIC OUTCOMES

About us

The Health Professions and Occupations Regulatory Oversight Office (Oversight Office) oversees six health professional regulatory colleges (regulatory colleges) in British Columbia (B.C.) to ensure they act in the public interest. We were established as an independent office of government under the *Health Professions and Occupations Act* (HPOA), which came fully into force on April 1, 2026.

The HPOA is the primary legislation that governs the regulation of health professions and occupations in the province. The Superintendent of the Oversight Office has a responsibility to provide independent oversight of regulated health professions and occupations in B.C. to protect the public interest, reduce harm and help end discrimination in B.C.'s health care system.

The Health Professions Discipline Tribunal (Discipline Tribunal) is housed within the Oversight Office and is led by the Director of Discipline. The independent body resolves, hears and decides on conduct and competence allegations against health professionals.

These strategic outcomes are intended to guide the Oversight Office's work as it prepares to take on its mandate as of April 1, 2026. They identify the work needed to establish the Office and support its ongoing responsibilities in the years ahead. These outcomes will be reviewed and updated over time to ensure the Office continues to improve and adapt as needed.

Outcomes

- Merit-based board appointments process results in diverse and unbiased boards acting in the public interest
- Oversight activities and processes into regulatory colleges are conducted in a collaborative, safe, transparent manner and prioritized based on risk to the public
- The Oversight Office's complaints process is accessible, transparent, efficient and culturally safe
- Objective, actionable advice is provided to the Minister of Health to determine if it is in the public interest for a health profession or occupation to be designated and regulated under the HPOA framework
- The public is aware of the Oversight Office, its mandate, actions, recommendations and decisions through clear communication that is timely and transparent
- The Oversight Office is resourced to meet its legal mandate
- The Discipline Tribunal conducts safe and fair hearing